



Optimisation and streamlining of shipments of Non-Union Goods

Luxembourg, 03 September 2020

Dear

CLdN Ro-Ro S.A. continues to enhance systems and procedures to ensure the most effective shipping process, now and after the end of the Transition Period when the UK becomes a Third Country.

As part of these enhancements, we would like to inform you of some changes, which will be applied to our **C.WEB** (www.cweb.lu) and **C.WEB EDI** booking tools for all shipments of **Non-Union goods** across our **EU network**.

The aims of these enhancements are:

- Simplifying the Bookings process for shipments of Non-Union goods on EU-EU and EU-Non-EU services by aligning both procedures into a single process
- Allow you to, **optionally**, enter **Consignment** information, in preparation for the post-Transition Period when this will become mandatory on all UK-EU routes. This will allow you to familiarise yourselves with this early on
- Lay the groundwork for a significant process simplification for your post-Brexit Customs operations when shipping goods on one of our Through Shipment services, taking advantage of CLdN Ro-Ro's AEO status and Customs Simplifications
- Prepare for similar future simplifications across our EU-EU network

Practically the following aspects in the bookings process will change at this stage:

- Entering **Consignment** information for each booking on all routes for **Union goods** (optional) or **Non-Union goods** (mandatory)
- Introduction of "**Customs Status**¹" of the shipment at Booking level as a new mandatory field
- Removal of the existing, redundant "Customs" function of C.WEB

We will apply a phased introduction, meaning that you will be able to utilise the existing booking method, as well as the updated method for a while. We expect this phase to commence beginning of **October and run until mid-November**. You can find a complete manual providing full details of the changes to C.WEB and C.WEB EDI on our C.WEB (www.cweb.lu) portal.

We will communicate in the near future detailed procedures how you can benefit from CLdN's Customs Simplifications as well as how the Booking process will change for UK services after the end of the year.

Should you have any queries in relation to the above, please do not hesitate to contact us further through your usual CLdN contacts or via **customs@cldn.com**

Yours Sincerely



¹ The 'Customs Status' refers to the status of goods as 'Union' or 'non-Union goods'. Union goods are either: Goods wholly obtained in the Customs Territory of the Union, brought into the Customs Territory of the Union and released into Free Circulation or goods obtained or produced in the Customs Territory of the Union, using only goods from the above-mentioned goods